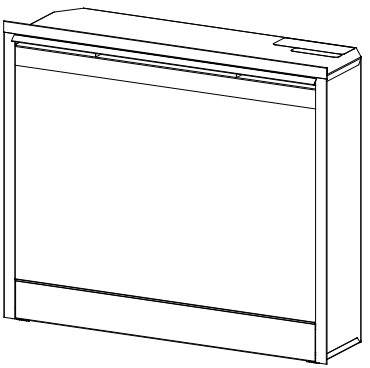
Dimplex®

Better solutions through innovation



Owner's Manual

Model

DF2690

6904411000

IMPORTANT SAFETY INFORMATION: Always read this manual first before attempting to install or use this fireplace. For your safety, always comply with all warnings and safety instructions contained in this manual to prevent personal injury or property damage.

To view the full line of Dimplex products, please visit www.dimplex.com

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Table of Contents

Welcome & Congratulations 3

IMPORTANT INSTRUCTIONS 4

Quick Reference Guide 7

Site Selection and Preparation 7

Fireplace Installation 8

Operation 12

Maintenance 15

Warranty 17

Replacement Parts 21

Always use a qualified technician or service agency to repair this fireplace.

! NOTE: Procedures and techniques that are considered important enough to emphasize.

CAUTION: Procedures and techniques which, if not carefully followed, will result in damage to the equipment.

WARNING: Procedures and techniques which, if not carefully followed, will expose the user to the risk of fire, serious injury, or death.

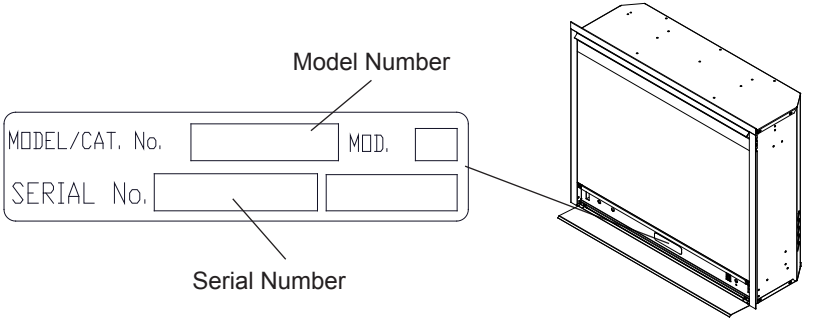
Welcome & Congratulations

Thank you and congratulations for choosing to purchase an electric fireplace from Dimplex, the world leader in electric fireplaces.

Please carefully read and save these instructions.

⚠ **CAUTION:** Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible electric shock, fire hazard and will void the warranty.

Please record your model and serial numbers below for future reference: model and serial numbers can be found on the Model and Serial Number Label of your fireplace.



STOP NO NEED TO RETURN TO THE STORE

Questions with operation or assembly? Require Parts Information?
Product Under Manufacturer's Warranty?

Contact us at: **www.dimplex.com/customer_support**
For Troubleshooting and Technical Support

OR **Toll-Free 1-888-DIMPLEX** (1-888-346-7539)
Monday to Friday 8:00 a.m. to 4:30 p.m. EST
Please have your model number and product serial number ready. (See above)

⚠ IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

① Read all instructions before using this appliance.

② The heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The trim around the heater outlet becomes hot during heater operation. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the unit.

③ Extreme caution is necessary when any heater is used by or near children or invalids and whenever the unit is left operating and unattended.

④ Young children should be supervised to ensure that they do not play with the appliance.

⑤ The appliance is not intended for use by young children or infirmed persons without supervision.

⑥ The appliance must be positioned so that the plug is accessible.

⑦ Always unplug the fireplace when not in use.

⑧ If the supply cord is damaged, it must be replaced by the manufacturer, or its service agent, or a qualified person in order to avoid a hazard.

⑨ Do not operate any unit with a damaged cord or plug, or if the heater has malfunctioned, or if the fireplace has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment or repair.

⑩ Do not use outdoors.

⑪ Never locate fireplace where it may fall into a bathtub or other water container.

⑫ Do not install the fireplace directly on carpet or a similar surface which may restrict air circulation beneath the unit.

⑬ Do not run the cord under carpeting. Do not cover cord with throw rugs, runners or the like. Arrange cord away from traffic area and where it will not be tripped over.

⑭ Do not locate the heater immediately below a fixed socket-outlet.

⚠ IMPORTANT INSTRUCTIONS

⑮ To disconnect the unit, turn the controls off, then remove the plug from the outlet.

⑯ Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage to the heater.

⑰ To prevent a possible fire, do not block air intake or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.

⑱ All electrical heaters have hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, or flammable liquids are used or stored or where the unit will be exposed to flammable vapors.

⑲ Do not modify the fireplace. Use it only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.

⑳ Avoid the use of an extension cord. Extension cords may overheat and cause a risk of fire. If you must use an extension cord, the cord shall be No. 14 AWG minimum size and rated not less then 1875 Watts.

㉑ Do not burn wood or other materials in the fireplace.

㉒ Do not strike the fireplace glass.

㉓ Always use a certified electrician should new circuits or outlets be required.

㉔ Always use properly grounded, fused and polarized outlets.

㉕ Disconnect all power supply before performing any cleaning, maintenance or relocation of the unit.

㉖ When transporting or storing the unit and cord, keep in a dry place, free from excessive vibration and store so as to avoid damage.

CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN
NO USER-SERVICEABLE PARTS INSIDE

SAVE THESE INSTRUCTIONS

IMPORTANT INSTRUCTIONS

NOTE: This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If his equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Remote control contains small batteries. Keep away from children. If swallowed, seek medical attention immediately.

WARNING: Do not install battery backwards, charge, put in fire or mix with used or other battery types - may explode or leak causing injury.

WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

Quick Reference Guide

1. Prior to the first use of the fireplace verify the following:
   - Are the circuit breakers for the socket the unit uses on?
   - Are the light bulbs in your fireplace loose? (to check, follow the instructions for replacing the light bulbs under the Maintenance section of this manual)
2. The heater on your fireplace may emit a slight, harmless odor when first used. This odor is a normal condition caused by the initial heating of internal heater parts and will not occur again.
3. The information regarding the model of your fireplace can be found on the rating plate.

Site Selection and Preparation

⚠ **WARNING:** Ensure the power cord is not installed so that it is pinched or against any sharp edges and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock or injury to persons.

Electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons.

Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always use a licensed electrician.

This section provides instructions for selecting a location and preparing the site to install the fireplace into your Dimplex mantel surround.

1. Select a suitable location that is not susceptible to moisture and is away from drapes, furniture and high traffic.
2. For ease of electrical hook up you may wish to locate the fireplace near an existing outlet (refer to NOTE 1).
3. Store the fireplace in a safe dry and dust free location.

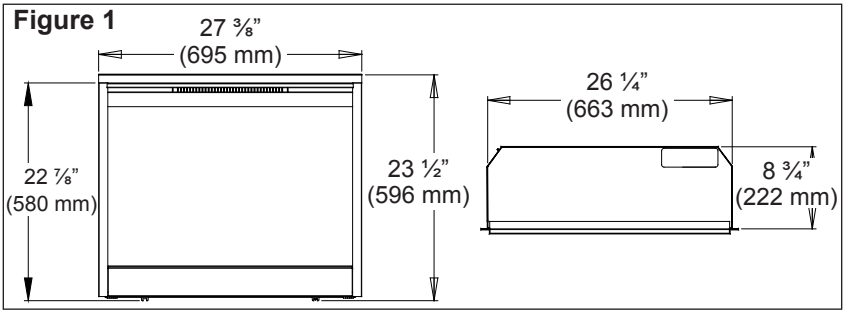
⚠ **CAUTION:** Clearance for air circulation beneath the fireplace is provided by two

Site Selection and Preparation

spacers. **Do not install the fireplace insert directly on carpet or similar surfaces which may restrict air circulation.** If installing the fireplace in a carpeted area, place a one-piece, solid flat surface under the fireplace. Ensure that all feet rest securely on this surface.

! NOTE: The dimensions of the fireplace with the trim are 27 ⅜" (695 mm) wide X 23 ½" (596 mm) high X 8 3/4" (222 mm) deep. Dimensions without trim are 26 ¼" (663 mm) wide X 22 ⅞" (580 mm) high X 8 ¾" (222 mm) deep. The fireplace does not require any additional venting (Figure 1).

Figure 1



Fireplace Installation

Fireplace Assembly

Depending on the unit, the front glass will come packaged separately or installed in the firebox.

1. Remove fireplace and glass (if not already installed) carefully from the carton, discard the plastic bag and foam packaging.
2. Remove the right hand side trim by removing four (4) Phillips screws at the side of the fireplace. (Figure 3)
3. Remove the front glass, if necessary
4. Remove the foam block from within the fireplace (Figure 2).
5. Using side cutters or scissors, cut and remove the two (2)

Fireplace Installation

Figure 2

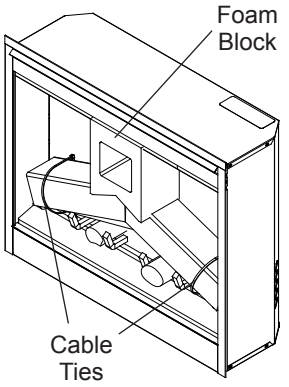
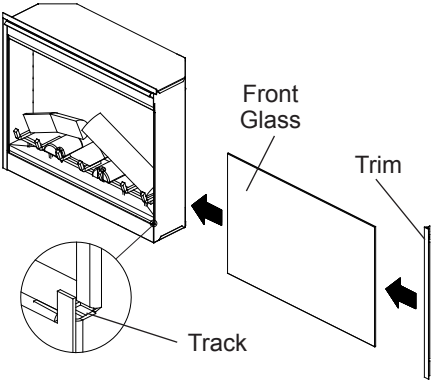


Figure 3



cable ties as shown in Figure 2 and remove the cardboard that protects the log set.

6. Place the Front Glass onto the track of the fireplace (Figure 3) and slide it along the front until it reaches the far left of the unit.
7. Re-attach the right hand trim piece using the four (4) Philips screws from step 4.

Fireplace Installation

Install the fireplace assembly into the mantel (refer to mantel assembly instructions).

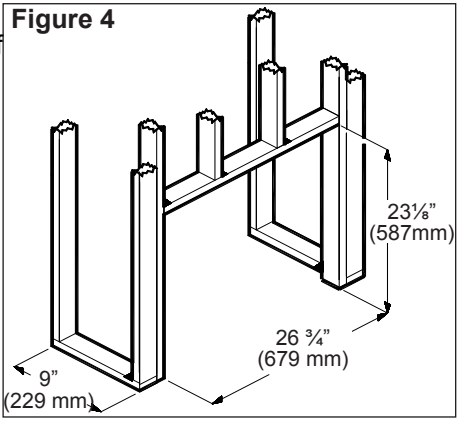
! **NOTE 1:** A 15 Amp, 120 Volt circuit is required. A dedicated circuit is preferred but not essential in all cases. A dedicated circuit will be required if after installation the circuit breaker trips or fuse blows on a regular basis when the heater is operating. Additional appliances on the same circuit may exceed the current rating of the circuit breaker.

⚠ **CAUTION:** Clearance for air circulation beneath the fireplace insert is provided by two spacers. **Do not install the fireplace insert directly on carpet or similar surfaces which may restrict air circulation.** If installing the fireplace in a carpeted area, place a one-piece, solid, flat

surface under the fireplace insert. Ensure that all three of the insert's feet rest securely on this surface.

! **IMPORTANT:** If not using a Dimplex mantel, the fireplace must be installed in an enclosure with the following **MINIMUM** dimensions (Figure 4).

Figure 4



New Wall Construction

1. Select a suitable location that is not susceptible to moisture and is away from drapes, furniture and high traffic.
2. Place the fireplace in the desired location to see how it will look in the room.
3. Mark the desired location on the floor.
4. Use studs to frame an opening of 26 ¾" (679 mm) wide X 23 ⅛" (587 mm) high X 9" (229 mm) deep.

Option #1: The power cord can be run from behind the trim and along the wall to an outlet near the fireplace.

Option #2: A new outlet can be installed inside the framing construction.

Plug the unit into a 15 Amp, 120 Volt outlet. If the cord does not reach, you may use an extension cord rated for a **minimum of 1875 Watts**.

Existing Fireplace

1. Seal all drafts and vents with a non-fibrous insulation material to prevent any chimney debris from falling onto the fireplace. Do not install into an existing fireplace that is prone to dampness.
2. Cap the top of the chimney flue to prevent rain from entering.
3. Plan your electric power supply.
4. The power cord can run along

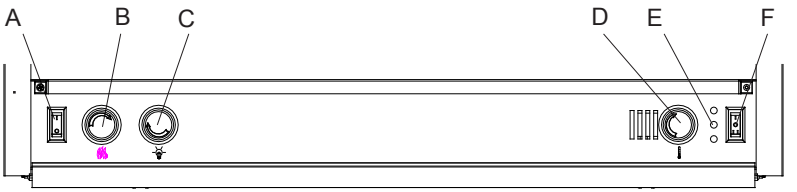
the front of the hearth to an outlet near the fireplace.

For Bathroom Use

If this unit is installed in a bathroom it must be protected by a GFI receptacle or circuit. If receptacle is used it must be readily accessible. To prevent electrical shock this unit is an electrical appliance that is not watertight and must be installed as to prevent water from entering unit. This must be installed away from showers, tubs, etc. Never locate fireplace where it may fall into a bathtub or other water container. High temperatures may be generated under certain abnormal conditions. Do not partially or fully cover or obstruct the front of this heater.

☛ Operation

Figure 5



To access the controls, flip open the control panel cover towards the bottom of the fireplace. (Figure 5)

A. On/Off Switch

The On/Off Switch supplies power to all fireplace functions (Heater/ Flame).

B. Flame Action Control

Turn the Flame Action Control knob to adjust the flame speed to the desired level.

C. Interior Light Control

Turn the Interior Light Control knob to increase or decrease the brightness of the upper lights.

D. Thermostat Control

To adjust the temperature to your individual requirements, turn the thermostat control clockwise all the way to turn on the heater. When the room reaches the desired temperature, turn the thermostat knob counter clockwise until you hear a click. Leave thermostat in this position to maintain the room temperature at this setting. For additional heat, turn clockwise until you hear the click again and the heater will turn on.

E. LED Indicators

Indicates the current function of the fireplace.

! NOTE: When the firebox is changing from Low heat to High heat the speed of the fan does not change just the amount of heat being emitted.

F. 3-Position Switch

Pressing the switch up "I" toggles sequentially through the three levels of the fireplace.

Level 1: The flame effect is turned on and the first red indicator light flashes momentarily.

Level 2: The flame effect remains on, the heater is activated to the low heat setting, and the first and second red indicator lights flash momentarily.

Level 3: The flame effect remains on, the heater is set to the high heat setting, and all three red indicators flash momentarily.

Pressing the switch down "II" will turn the unit Off.

! NOTE: The heater may emit a slight, harmless odor when first used. This odor is a normal condition caused by initial heating of internal heater parts and will not occur again.

Resetting the Temperature Cutoff Switch

Should the heater overheat, an automatic cut out will turn the fireplace off and it will not come back on without being reset. It can be reset by switching the On/Off Switch to Off and waiting five (5) minutes before switching the unit back on.

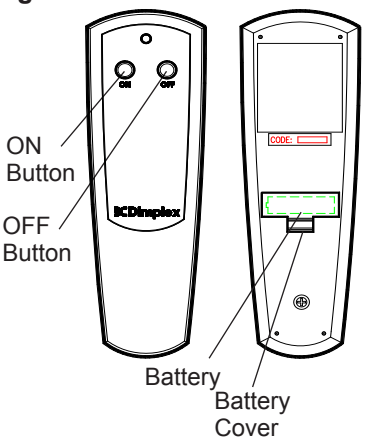
If operating the unit with a remote control, the remote may require re-initializing after turning the power off.

⚠ CAUTION: If you need to continuously reset the heater, unplug the unit and call Dimplex North America Limited at 1-888-346-7539 for technical support. Please have your model and serial number ready when calling.

Remote Control

The fireplace is supplied with a radio frequency remote control. This remote control has a range of approximately 50 feet (15.25 m), it does not have to be pointed at the fireplace and can pass through most obstacles (including walls). It is supplied with one of hundreds of independent frequencies to prevent interference with other units.

Figure 6



☛ Operation

! NOTE: Before attempting any operation with the remote control, pull the plastic insulator strip out from between the remote casing and battery cover.

Remote Control Initialization/ Reprogramming

This procedure is required every time there is a loss of power to the remote control in the fireplace. (i.e. power failure, breaker tripped, On/Off switch is turned off.)

1. Ensure that power is supplied through main service panel.
2. Locate manual controls.
3. Activate On/Off switch. (Figure 5A)
4. Press and hold the 3-Position Switch in the "**I**" position for 5-10 seconds until the second indicator light begins to flash. (Figure 5E)
5. Press the ON button located on the remote control. (Figure 6)

This will synchronize the remote control and receiver.

Remote Control Usage

The remote control operates the fireplace levels sequentially. The level is increased every time the "**ON**" button on the remote control is pressed. The fireplace can be turned off at any point by pressing the "**OFF**" button on the remote control.

Battery Replacement (Figure 6)

To replace battery:

1. Slide battery cover open on the remote control.
2. Install one 12-volt (A23) battery in the battery holder.
3. Close the battery cover.

Battery must be recycled or disposed of properly. Check with your Local Authority or Retailer for recycling advice in your area.

Maintenance

WARNING: Disconnect the power before attempting any maintenance or cleaning to reduce the risk of fire, electric shock or damage to persons.

Light Bulb Replacement

Allow at least five (5) minutes for the light bulbs to cool before touching them to avoid accidental burning of the skin. The light bulbs need to be replaced when you notice a dark section of the flame or when the clarity and detail of the log ember bed exterior reduces. There are three (3) bulbs under the log set, which generate the flames and embers, and two (2) bulbs above the log that illuminate the log exterior.

Helpful Hints: It is a good idea to replace all light bulbs at one time if they are close to the end of their rated life. Group replacement will reduce the number of times you need to open the unit to replace light bulbs. Care must be taken when removing the log set as the log set contains LED's and wires.

Lower Light Bulb Requirements

Quantity of three (3) clear chandelier or candelabra bulbs with an E-12 (small) socket base, 60 Watt rating. Example: GE 60BC or Philips 60 CTC.

Do not exceed 60 Watts per bulb.

To access the lower light bulb area:

1. Slide fireplace out of mantel.
2. Lay unit on it's back for safe removal of front glass.
3. Remove four (4) Phillips screws from the right side of trim.
4. Slide glass to right side of

Figure 7

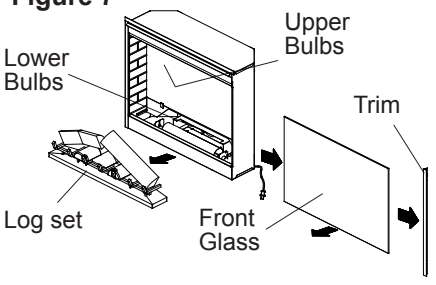
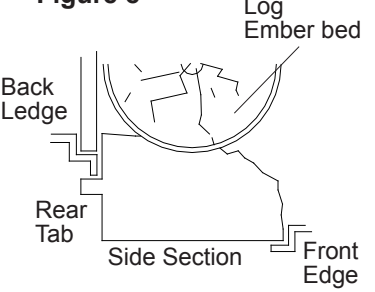


Figure 8



fireplace to remove (Figure 7).

5. Pull the front edge of the plastic ember bed or plastic grate up and forward until the rear tab releases from the ledge located at the bottom of the partially reflective glass (Figure 8).
6. Remove flicker rod by sliding flicker rod to the left away from the flicker motor and lifting out.
7. Remove light bracket for easier access to light bulbs.

! **IMPORTANT:** Only handle the log set by the ember bed.

! **NOTE:** Log set fits tightly into firebox, some force may be necessary to remove.

8. Set log set in front of fireplace.
9. Unscrew bulbs counter clockwise.
10. Insert new bulbs.
11. Replace the log set by inserting the front edge of the fireplace and push down on the rear edge of the ember bed until it snaps into place (Figure 8).
12. Lay unit on it's back and slide front glass back into position and attach trim.

! **NOTE:** Ensure the log set is installed tightly under the back ledge to prevent light leakage.

Upper Light Bulb Requirements

Quantity of two (2) clear chandelier or candelabra bulbs with an E-12 (small) socket base, 15 Watt rating.

Do not exceed 15 Watts per bulb.

To access the upper light bulb area:

1. Slide fireplace out of mantel.
2. Lay unit on it's back for safe removal of front glass.
3. Remove four (4) Phillips screws from right side of trim.
4. Remove trim.
5. Slide glass to the right side of the fireplace to remove.
6. Upper bulbs located in the upper left and upper right corners of fireplace.
7. Remove upper light block by removing the four (4) mounting screws.
8. Unscrew bulbs counter clockwise.
9. Insert new bulbs.

Maintenance

10. Re-install upper light bracket.
11. Lay unit on it's back slide front glass back into position and attach trim.

Glass Cleaning

The glass is cleaned in the factory during the assembly operation. During shipment, installation, handling, etc., the glass may collect dust particles; these can be removed by dusting lightly with a clean dry cloth.

To remove fingerprints or other marks, the glass can be cleaned with a damp cloth. To prevent scratching, do not use abrasive cleaners or spray liquids on the any surface.

Fireplace Surface Cleaning

Use a cloth dampened with warm water only to clean painted surfaces of the electric fireplace. Do not use abrasive cleaners.

Warranty

Products to which this limited warranty applies

This limited warranty applies to your newly purchased Dimplex electric fireplace. This limited warranty applies only to purchases made in any province of Canada except for Yukon Territory, Nunavut, or Northwest Territories or in any of the 50 States of the USA (and the District of Columbia) except for Hawaii and Alaska. This limited warranty applies to the original purchaser of the product only and is not transferable.

Products excluded from this limited warranty

Light bulbs are not covered by this limited warranty and are the sole responsibility of the owner/purchaser. Products purchased in Yukon Territory, Nunavut, Northwest Territories, Hawaii, or Alaska are not covered by this limited warranty. Products purchased in these States, provinces, or territories are sold AS IS without warranty or condition of any kind (including, without limitation, any implied warranties or conditions of merchantability or fitness for a particular purpose) and the entire risk of as to the quality and performance of the products is with the purchaser, and in the event of a defect the purchaser assumes the entire cost of all necessary servicing or repair.

What this limited warranty covers and for how long

Products, other than fireplace surrounds (mantels) and trims, covered by this limited warranty have been tested and inspected prior to shipment. Subject to the provisions of this warranty, Dimplex warrants such products to be free from defects in material and workmanship for a period of 2 years from the date of the first purchase of such products as follows: (a) a repair or replacement warranty on defective products or parts, including

in-home services, for the first year following the date of first purchase; and (b) thereafter, a replacement of parts warranty on defective products and parts (with no in-home services) for the 1 year period commencing on the first anniversary of first purchase and ending on the second anniversary of the date of first purchase.

Dimplex fireplace surrounds (mantels) and trims covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Dimplex warrants such products to be free from defects in material and workmanship for a period of 1 year from the date of first purchase of such products. Warranty services do not include in-home services.

The limited 2 year warranty period for products other than fireplace surrounds (mantels) and trims and the limited 1 year warranty period for fireplace surrounds (mantels) and trims also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

What this limited warranty does not cover

This limited warranty does not apply to products that have been repaired (except by Dimplex or its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

What you must do to get service under this limited warranty

Defects must be brought to the attention of Dimplex Technical Service by contacting Dimplex at 1-888-DIMPLEX (1-888-346-7539), or 1367 Industrial Road, Cambridge Ontario, Canada N1R 7G8. Please have proof of purchase, catalogue/ model and serial numbers available when calling. Limited warranty service requires a proof of purchase of the product.

What Dimplex will do in the event of a defect

In the event a product or part covered by this limited warranty is proven to be defective in material or workmanship during (i) the 2 year limited warranty period for products other than fireplace surrounds (mantels) and trims, and (ii) the 1 year limited warranty period for surrounds (mantels) and trims, you have the following rights:

- Limited warranty service will be performed solely by dealers or service agents of Dimplex authorized to provide limited warranty services.
- **For products (other than surrounds (mantels) and trims) for the period ending at midnight on the first anniversary of the date of first purchase**, Dimplex will in its sole discretion either repair or replace such defective product or part without charge. If Dimplex is unable to repair or replace such product or part, or if repair or replacement is not commercially practicable or cannot be timely made, Dimplex may, in lieu of repair or replacement, choose to refund the purchase price for such product or part. *This limited warranty entitles the purchaser to on-site or in-home warranty services*. Accordingly, Dimplex will be responsible for all labour and transportation costs

associated with the repair or replacement of the product or part except as follows: (i) charges may be levied for travel costs incurred to travel to the purchaser's site where the product is located if the purchaser's site is beyond 30 miles (48 km) from the closest service depot of Dimplex's dealer or service agent; and (ii) the purchaser is solely responsible for providing clear access to all serviceable parts of the product.

- **For products (other than surrounds (mantels) and trims) for the period commencing at 12:01 a.m. on the day after the first anniversary of the first purchase and ending at midnight on the second anniversary of the date of first purchase**, this limited warranty entitles the purchaser to replacement parts only without charge. If Dimplex is unable to replace such part, or if replacement is not commercially practicable or cannot be timely made, Dimplex may, in lieu of replacement, choose to refund the purchase price for such part. The purchaser shall not be entitled to on-site or in-home warranty services. The purchaser shall be responsible for all expenses incurred for the removal of the part and installation of the replacement part including, without limitation, all shipping costs and transportation costs to and from the authorized dealer's or service agent's place of business and all labour costs. Such costs shall not be the responsibility of Dimplex.
- **For surrounds (mantels) and trims for the period ending at midnight on the first anniversary of the date of first purchase,** Dimplex will in its sole discretion either repair or replace such defective surrounds (mantels) and trims or part thereof without charge. If Dimplex is unable to repair or replace such product or part, or if repair or replacement is not commercially practicable or cannot be timely made, Dimplex may, in lieu of repair or replacement, choose to refund the purchase price for such product or part. The purchaser shall not be entitled to on-site or in-house services. The purchaser is responsible for all expenses incurred for repair or replacement of such product or part including, without limitation, all shipping costs and transportation costs to and from the authorized dealer's or service agent's business and all labour costs. Such costs shall not be the responsibility of Dimplex.
- On-site or in-home services not provided under this warranty may be performed at the purchaser's specific request and expense at Dimplex's then-current rates for such services.

What Dimplex and its dealers and service agents are also not responsible for:

IN NO EVENT WILL DIMPLEX, OR ITS DIRECTORS, OFFICERS, OR AGENTS, BE LIABLE TO THE PURCHASER OR ANY THIRD PARTY. WHETHER IN CONTRACT, IN TORT, OR ON ANY OTHER BASIS, FOR ANY INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, OR INCIDENTAL LOSS, COST, OR DAMAGE ARISING OUT OF OR IN CONNECTION WITH THE SALE, MAINTENANCE, USE, OR INABILITY TO USE THE PRODUCT, EVEN IF DIMPLEX OR ITS DIRECTORS,

Warranty

OFFICERS, OR AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES, COSTS OR DAMAGES, OR IF SUCH LOSSES, COSTS, OR DAMAGES ARE FORESEEABLE. IN NO EVENT WILL DIMPLEX, OR ITS OFFICERS, DIRECTORS, OR AGENTS BE LIABLE FOR ANY DIRECT LOSSES, COSTS, OR DAMAGES THAT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO THE PURCHASER.

How State and Provincial law apply

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.

Replacement Parts

Log set	0437960100RP
Flicker Motor	3000240200KIT
Flicker Rod	5901250100RP
Heater Assembly (with Cutout)	2000330100RP
Thermostat	2300150100RP*
On/Off Switch	2800070700RP
3-Position Switch	2800070500RP
Flame Action Control w Potentiometer	3000240500RP
Light Dimmer Control w Potentiometer	3000250100RP
Power Cord	4100040200RP
Single Lamp holder (Center Lower)	2500150300RP
Double Lamp holder (Upper & Lower)	2500400300RP
Partially Reflective Glass	5901210100RP
Front Glass	5901220100RP
Control Knob	8800000200RP
Remote Control	3000370600RP
Remote Control Receiver	3000430800RP
Terminal Block	4000070100RP
Trim Replacement Kit	9600260100RP

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